

## **FREQUENTLY ASKED QUESTIONS**

### **Q. Do I have to register a personal account?**

A. No. However, by registering a personal account, you will be able to manage your account, giving you the ability to adjust recurring payments and see all donations previously made online.

### **Q. What options do I have for online giving?**

A. Contributions can be made from your checking or savings account as well as either a debit or credit card. Contributions are transferred automatically from your account/credit card to the church's bank account.

#### Payment Card

- Credit Card
- Debit Card



#### ACH

- Checking Account
- Savings Account



### **Q. When options do I have for recurring transactions?**

A. Recurring transactions can be set up for one-time, weekly or monthly. You can specify the date the transactions will start. Recurring transactions can be changed or stopped at any time.

### **Q. What can I use to prove I made a contribution?**

A. Your bank statement or credit card statement will show an itemized list of electronic transactions that can be used as proof of your contributions. In addition, your contributions will be included on your offering statement from Zion.

### **Q. How much does online giving cost?**

A. The costs are minimal for ACH (checking and savings) at \$0.25 per transaction. Higher costs related to credit and debit card transactions at \$0.45 plus 2.75% per transaction. The fees are paid by Zion.

## **Zion Lutheran Church and School**

1810 McClintock Avenue

Belleville, IL 62221

(618) 233-2299

# Online Giving



## Manage Your Offerings Online!

- Set up and manage recurring donations
- Make one-time contributions
- View your online giving history

**Zion Lutheran Church & School**

**Visit [www.zionbelleville.org](http://www.zionbelleville.org)**

**ONE TOGETHER Ephesians 4:4-6**

# Help us grow

**Online Giving is a convenient, consistent way to help your church grow.**

Consider scheduling a recurring online electronic contribution today. It's easy! You will no longer need to write out checks and prepare envelopes every week. Even when travel, illness or other circumstances prevent you from attending services, your electronic contributions will continue to be received on an uninterrupted basis.



**Get started today!**

## Manage your giving online

Zion Lutheran Church and School is excited to announce that you can now manage your giving online! Giving online is easy and allows you to set up automatic recurring contributions and view your complete online giving history from anywhere you have access to the Internet. Simply follow these easy steps:

- 1) Visit the church website at [www.zionbelleville.org](http://www.zionbelleville.org)
- 2) Click on the **Give** tab.
- 3) Click on **Make a Donation** button, then
- 4) Follow the onscreen instructions to create an online profile and to schedule your recurring contributions.

**OR**

## Donate from your smart phone

Zion Lutheran Church and School now offers a mobile version of our online giving page to make it easy for you to give anytime from your smart phone. Simply scan the image you see here using your phone's QR code reader.

